



### WIFI DIMMER SWITCH

VT-5013



Instruction Manual

#### Parameter:

Model: VT-5013 SKU:8432

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Rated Voltage: 90V-250V AC

Max. Current: 2A

Wireless Standard: Wi-Fi 2.4Ghz

Material: PC/Glass

1. Install V-TAC Smart Home APP into smart phone or tablet device. Or scan the QR code, download and install into smart phone or tablet device.



Alexa/Google Home Tutorial



FAQ



Multi Language Manual



Google Play



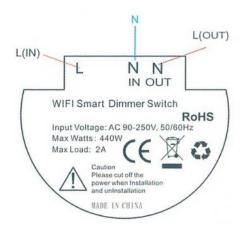
IOS

Install V-TAC Smart Home App

01

2. Power up
ON/OFF operating principle
The connected appliances work/stop through
live wire power on/off

Connect the wires correctly. Install and power it up.



lights wiring instruction

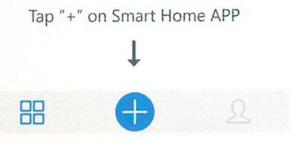
02

### 3. Set up

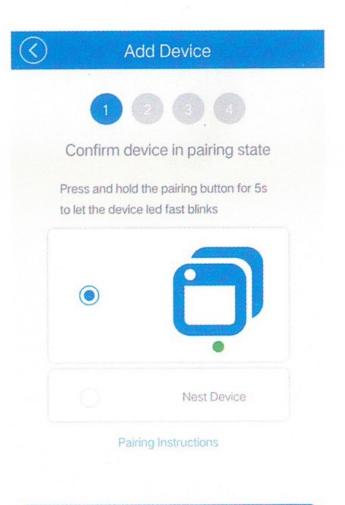
Press and hold the middle button for about 7 seconds until the WIFI LED repaid flashes.



No devices currently, tap on below button to add

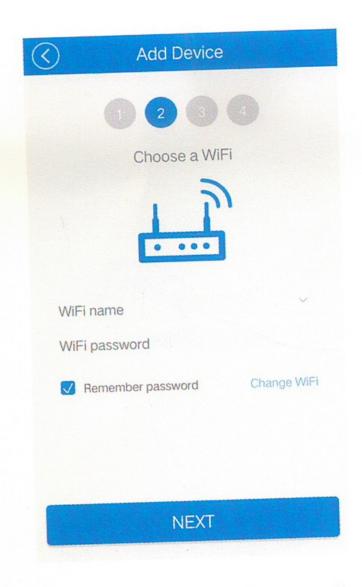


03

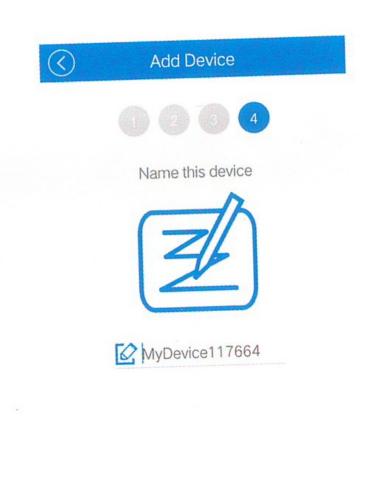


### Next

Select the first part



Input your wifi ssid and password



The device is online when the green light stop flashes.

COMPLETE

#### FAQ for V-TAC Wifi Dimmer Switch

#### Q1. Can this device support 5GHz Wi-Fi?

A: At present, our product only supports 2.4G Wi-Fi and 5G WIFI cannot be supported. (The 5G Wi-Fi router usually launches two WIFI signals: one is 2.4G Wi-Fi and another is 5G Wi-Fi. Please choose 2.4G WIFI to connect our product)

### Q2. Can a wall-mounted device support a single fire-wire?

A: No, the current smart WIFI remote products cannot be controlled by single fire-wire.

# Q3. What should I do if I do not receive a verification code when I register?

A: The verification code is sent by email and the current coverage accuracy is 99%. If you do not receive the verification code, please contact us.

Q4. The product is powered normally, but the button does not respond and the blue indicator light does not brighten. How to do with this situation?

A: Please contact the seller for help.

Q5. During the device pairing process, if I don't remember the WIFI password, can I pair it successfully? A: No, product pairing must be entered with the correct WIFI password.

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### Q6. Can my router access the device without restrictions?

A: Yes, you can access the device without restrictions, but it is recommended to work around 10 products at the same time.

# Q7. My router working normally, why the device can't connect to it?

A: There are some reasons for such situation: the signal strength is not enough; the device is too far from the router or obstructed by multiple walls; too many devices are connected to the same router.

# Q8. My router working normally, why the device can't be paired?

A: There are some reasons for such situation: the name of the router is hidden; too many devices are online at the same time; the router restricts other devices from logging in.

# Q9. Why must the APP register with the my e-mail address?

A: It is for the situation that the APP user forgets the password. Then he/she could retrieve the password by e-mail verification.

# Q10. Can the indicator light be turned off? I can't accept light on while sleeping at night.

A: We are so sorry that you can't. Because if there is no indicator light, it will not display various functions

operation. And indicator lights of most of our products have adopted a hidden design and only brighten slightly (not glaring)

# Q11. What are the working status of different indicator lights?

A: The quickly flashing green light indicates that the device is in the pairing state; the steadily brightening green light indicates that the device has been connected to the mobile phone. If the blue light is on, it indicates that the outlet is open; If the blue light is off, it means that the outlet is closed.

Q12. The device pairing is abnormal. What should I do? A: You should disconnect the power supply and restart the product and app, then follow the instructions to re-pair it.

Q13. The APP is not working. Need I download it again? A: No, you needn't. You can update the latest version at app setting interface.

# Q14. The device is not working properly. I want to know if it is a signal problem or a device hardware problem. How can i know it?

Answer: Please let the device plug in power and use the local control switch to check whether the power output is normal. If it is normal, it can be confirmed that there is a problem with the router signal output or device signal reception.